INTERNATIONAL PARCELS


## ZONE 1 Cyprus - Balkan Countries:

Albania, Bulgaria, Cyprus, North Macedonia, Romania, Turkey.

## ZONE 2 EPG Countries/Interconnect:

Austria, Belgium, Czech Republic, Croatia, Denmark, Estonia, France (including Corsica \& Monaco), Finland, Germany, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Norway, Netherlands, Poland, Portugal (including Azores Islands), Slovakia, Slovenia, Spain (including Balearic Islands \& Canary Islands), Sweden, Switzerland, United Kingdom.

## ZONE 3 Other Countries

## 1. Compensation for EPG parcels:

In case of partial or total loss or damage, a compensation is paid, the maximum amount of which is 450 DTS. *

## 2. EPG parcels cannot be sent as:

Insured, COD (Cash on Delivery), bulky/fragile
In these cases, the parcels are sent as A' Priority or $\mathrm{B}^{\prime}$ Priority and not as EPG.

## 3. Weight:

The maximum weight for ordinary parcels is 20 kg , with deviation up to 25 kg , when their content cannot be divided, as long as the country of destination accepts parcels of this weight.
The maximum weight for EPG parcels is 30 kgr . Exceptionally, some countries accept 10 Kg as maximum weight. As long as they do not exceed the lefter mail dimensions, parcels up to 2 kgr may be sent as registered international letter mail, with the consent of the sender.

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## SPECIAL CHARGES \& ADDITIONAL SERVICES FOR INTERNATIONAL PARCELS

| Special Charges (per item) | FEES |
| :---: | :---: |
| Cash on delivery (COD) (Except EPG) <br> - For Cyprus and Moldova this service is conducted by money orders. <br> - For Spain, Italy, Hungary, Portugal and Turkey this service is conducted through EUROGIRO system. | $3,00 €$ |
| Insured (items with Declared Value) (Except EPG) <br> - Fixed rate per parcel <br> - Proportionate rate on the declared value | $\begin{gathered} 2,50 € \\ 1 \% \end{gathered}$ |
| Bulky or fragile parcels <br> - The international parcel fee is collected according to the transmission option and the corresponding weight, increased by: <br> - An international parcel is priced as oversized/ bulky when its dimensions do not exceed 1.5 meters for any dimension and cannot exceed 4 meters for the sum of the length and the biggest perimeter. | 25\%. |
| Advice (Proof) of Delivery (printed form) It is accepted for all countries except Canada. | $1,50 €$ |
| - Pickup Services: (Fixed rate per item) It concerns Home Collection Service of Parcels. | 1,00€ |
| Additional Services (per item) | FEES |
| Request for alteration | $2,00 €$ |
| Inquiry | Free of charge |
| Compensation Request | Free of charge |

## SPECIAL CHARGES FOR INBOUND INTERNATIONAL PARCELS

| Compensation Request (per item) | Free of charge |
| :---: | :---: |
| Storage fee (per item, per day) |  |
| It is calculated after the 4th day from the day of issuance of the notification. | 0,20 € /day |
| Request for Redirection of an Inbound Parcel to another addrress | $2,00 €$ |
| (Within Greece, at an address different than the recipient's address) |  |
| Further transmission of an International Parcel |  |
| (Within Greece, at an address different than the recipient 's initial address) | Fee of |
| The fee of a Domestic parcel, which concerns the corresponding weight of | domestic |
| the Domestic Parcels Price List, is additionally collected. | Parcel |

[^1]
[^0]:    * according to the valid currency DTS/€.

[^1]:    This is an extract from Hellenic Post SA - ELTA's official price list. ELTA reserves the right to adjust the fees and the terms of provided services in accordance with the applicable provisions. In case of any dispute, ELTA's official price list prevails
    For more information on the Pricing and Commercial policy, please contact ELTA's nearest post office

